



PIANOLA SURVEY

1. When did you last log onto Pianola:

- Last Week.
- Last Month
- More than a month ago
- Never used.

Please provide a reason why you have not used Pianola and then go directly to question 6.

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2. How many times do you think you have used Pianola:

- 1~10
- 11~20
- 21~50
- More than 50

3. What was the last thing you used Pianola for: (you can select more than one)

- Reviewing your results
- Replaying hands
- Finding a partner
- Other

4. Was the information helpful / did it meet your needs & expectations:

- Yes
- No

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5. Was the system: Easy to use Difficult to use

6. There are two levels of access to Pianola:

Basic, which lets you see your results, provides some performance analysis, and enables use of the "Find a Partner" service.

and

Pianola Plus which lets you do all the basics, with more comprehensive analysis, and an option to replay hands with card-by-card guidance.

Currently all our members can use both levels of access.

If you had to personally pay \$15.00 per month for Pianola Plus would you do so.

Always Sometimes Never

7. Do you think the Club should continue to pay around \$700.00+ per year for all members to have continued access to Pianola Plus whether they use it or not:

Yes No No opinion

Date: / / 2017

Name:.....