



STRATEGY DEVELOPMENT SURVEY

The Management Committee has been working on improving communication, attitudes, and behaviours within the club and while we feel that some progress is being made there is still some way to go.

To make sure we are focusing on the matters you consider most important we would appreciate your feedback on the following:

Behaviour and Attitudes.

Have you noticed any positive change in the general playing environment?
e.g.: More relaxed, friendlier

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What annoys you and how can this be fixed?

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Any other changes you have noticed and wish to comment on.

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Communication.

What is working well and can be extended/enhanced?

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What is not working or missing and how can this be fixed?

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Management Committee & Club.

On a scale of 1~10 how is your Management Committee performing?
(10 being excellent and 1 poorly)

1 2 3 4 5 6 7 8 9 10

Explain why you gave this rating.

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How likely are you to recommend the Club to friends or relatives?
(10 being most likely and 1 being not at all)

1 2 3 4 5 6 7 8 9 10

Explain why you gave this rating.

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Playing Options.

We have recently had some disruptions in our playing schedule and this gives us the opportunity to assess our members preferences. It will provide valuable information for development of the 2018 calendar.

Current Attendance.

On what day(s) and how frequently have you been attending sessions at the club? Tick the appropriate boxes.

Day / Frequency	Tues	Wed.	Thursday Morning	Thursday Afternoon	Friday	Sat.
Once a Month						
Twice a Month						
3 times a Month						
Every session						

Why do you or don't you play on specific days?

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Preferred Attendance

If regular sessions, not teaching, or some form of supervised play was conducted Tuesday through Saturday what sessions would you prefer to attend?

Day/Time	Tuesday	Wed	Thu Morning	Thursday Afternoon	Friday	Sat
Morning						
Afternoon						

Annual Congress

Should the club continue having an annual congress?

Yes

Why.....

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No

Why not.....

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Name (optional)

Date: / / 2017